



CITY OF AUBREY

RESIDENTIAL UTILITY APPLICATION

107 S. MAIN STREET
AUBREY, TX 76227
(940) 440-9343
(940) 365-1215 FAX
water@aubreytx.gov
ci.aubrey.tx.us

Name: \_\_\_\_\_

Service Address \_\_\_\_\_

Mailing Address: \_\_\_\_\_

\*\* Is this a New Construction? YES \_\_\_\_\_ NO \_\_\_\_\_

Place of Employment \_\_\_\_\_

Cell Phone #: \_\_\_\_\_ Second Phone #: \_\_\_\_\_

DL #: \_\_\_\_\_ DOB: \_\_\_\_\_ SS #: \_\_\_\_\_

Name of nearest relative: \_\_\_\_\_ Phone #: \_\_\_\_\_

Date to Start Service: \_\_\_\_\_ e-Mail Address: \_\_\_\_\_

Check here if you are 65 years of age: \_\_\_\_\_ (to qualify for Senior Trash Discounts).

Would you like to receive phone/text reminder messages?

YES \_\_\_\_\_ (Phone Number) \_\_\_\_\_ NO \_\_\_\_\_

I understand that someone 18 years or older must be present at time of water connection. \_\_\_\_\_ (Initials)

A total of \$110 is due upon receipt of completed application. (water deposit \$90 and an application fee \$20.) The \$90 water deposit will be refunded ONLY when you move from the above listed address and the water bill is paid in full. All other fees are non-refundable.

Trash service includes a once per week curb-side trash and recycling pickup. The city provides a black trash cart and a green recycle cart.

Water bills are mailed out around the 20th of each month and is due by the 5th of each month. If the 5th of the month falls on a weekend, the water bill will be due the next business day. PAST DUE bills, which will include a 10% late fee, will be mailed out the 6th of each month, or the next business day if the 5th falls on a weekend. This amount is due no later than the 15th of each month. If the 15th falls on a weekend, the water bill will be due the next business day. If the water bill is not paid, service WILL be disconnected and you will be charged a \$45.00 reconnect fee before the service will be reconnected. If you call the AFTER HOUR number and decide to have your water service restored after 5:30 PM, you are agreeing that your account will be accessed an additional \$50.00 after-hour reconnect fee. This fee and account balance must be paid by 10:00 a.m. the following morning or service may be disconnected again and another reconnect fee of \$45.00 will be applied to the account.

The above information is true and correct to the best of my knowledge and I have read and understand the information printed above.

Applicant Signature: \_\_\_\_\_ Date: \_\_\_\_\_
Co-Applicant Signature: \_\_\_\_\_ Date: \_\_\_\_\_
Account #: \_\_\_\_\_ Cash: 
Deposit Date: \_\_\_\_\_ Check #: \_\_\_\_\_
Transfer Deposit:  Credit Authorization #: \_\_\_\_\_
Application Fee:  Receipt #: \_\_\_\_\_



CITY OF AUBREY

WATER SYSTEM SERVICE AGREEMENT

107 S. MAIN STREET
AUBREY, TX 76227
(940) 440-9343
(940) 365-1215 FAX
water@aubreytx.gov
ci.aubrey.tx.us

TERMS:

The terms of the service agreement between the City of Aubrey Water System and the above-named Owner are as follows:

- A. The City of Aubrey will maintain a copy of this agreement as long as a backflow device is required and is connected to the water system.
B. The Owner shall allow his/her property to be inspected for possible cross-connections and other unacceptable plumbing practices.
C. The City of Aubrey shall notify the Owner in writing of any cross-connection or other unacceptable plumbing practices that have been identified during the initial inspection or the required annual re-inspection.
D. The Owner shall immediately correct any undesirable plumbing practice on the premise and provide the original passed Backflow Inspection Report to the City of Aubrey within 10 days of notice of failure or risk having water service disconnected.
E. The Owner shall, at his/her expense, properly install, test and maintain any backflow prevention device required by the City of Aubrey.

Backflow devices prevent the contamination or pollution of Aubrey's water supply system. It is required that these be installed on sprinkler systems, fire suppression systems, in businesses where chemicals or oils are handled, and anywhere else there is the risk of contamination, as well, an annual inspection is required as per the 2003 International Plumbing Code, Section 312.9.

Name (Printed): \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Senior Applicant Request for Delay without Penalty

UTILITIES CODE

Sec. 182.001. DEFINITIONS. In this subchapter:

- (1) "Elderly individual" means an individual who is 60 years of age or older.
(2) "Utility" means an electric, gas, water, or telephone utility operated by a public or private entity.

Sec. 182.002. DELAY OF BILL PAYMENT DATE FOR ELDERLY INDIVIDUAL. (a) On request by an elderly individual, a utility shall delay without penalty the payment date of a bill for providing utility service to that individual until the 25th day after the date the bill is issued.

(b) This subchapter applies only to an elderly individual who:

- (1) is a residential customer; and (2) occupies the entire premises for which a delay is requested.

Sec. 182.003. REQUEST FOR DELAY. An elderly individual may request that the utility implement the delay under Section 182.002 for:

- (1) the most recent utility bill; or (2) the most recent utility bill and each subsequent utility bill.

I, \_\_\_\_\_, affirm that I am eligible for the above stated requirements and hereby request a delay without penalty until the 15th of the month for:

\_\_\_\_\_ the most recent utility bill

\_\_\_\_\_ the most recent utility bill and each subsequent utility bill

for my residence at \_\_\_\_\_.

Signature

Date